



Govt. College Seraj at Lambathach

Distt. Mandi H.P. 175048

(Affiliated to Sardar Patel University, Mandi)

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CRITERION 4- INSTITUTIONAL MANAGEMENT

4.4. Grievances Redressal of students and employees

4.4.2 Redressal within a month

Government College Seraj, Lambathach, ensures prompt and efficient redressal of grievances through its robust complaint resolution mechanism. The college's Grievance Redressal Cell, comprising designated faculty members, addresses student concerns within a week of receipt. Students can submit grievances through online portals, suggestion boxes, or in-person meetings. The cell reviews and resolves issues pertaining to academics, infrastructure, and student services. Priority is given to urgent matters, ensuring timely solutions. The college's commitment to transparency and accountability guarantees that every grievance is acknowledged, investigated, and resolved within seven working days. Regular follow-ups and feedback mechanisms ensure student satisfaction and continuous improvement.


Principal
Govt. College Seraj at Lambathach
Distt. Mandi (H.P.)